



Opus Energy Ltd
 2 Summerhouse Road
 Moulton Park Industrial Estate
 Northampton
 NN3 6BJ

Contact us

t: 0843 227 2377
 8am - 6pm Monday - Friday
e: contactus@opusenergy.com

Your account number
 495174

Power cut call 0800 056 8090
 Your distributor is East Midlands
www.westernpower.co.uk



Invoice number 31873078
Invoice date 08/04/2014

Your business electricity bill

For: Car Park Deer Park Road, Summerhouse Road Moulton Park Industrial Estate Northampton NN3 6BJ

Invoice period: 01 April 2014 to 07 April 2014

Total to pay

£113.11

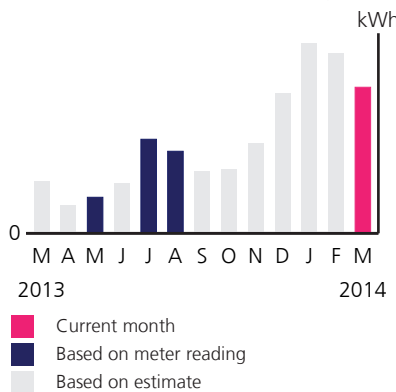
Please pay this by 18/04/2014

Balance before this bill	£89.00
Charges on this bill <i>inc VAT</i>	£24.11
Total to pay	£113.11

Your average usage

29kWh per day

Your average daily usage per calendar month over the last year



New design

We've redesigned your invoice so that it's clear and easier to understand. Visit <http://www.opusenergy.com/yourbillexplained> to download our guide to reading your new bill.

Readings for meter number 211197797

Date	Reading	Multiplier	kWh used
UN			
31/03/2014	9894.0 <i>Estimated</i>		
04/04/2014	10102.7 <i>Actual</i>	1.00	208kWh

Charges on this bill

211197797 UN

Unit Rate 208.70kWh at 10.500p per kWh £21.91

Other Charges

Standing Charge 7.00days at 15.000p per day £1.05

Charges on this bill exc. VAT £22.96

VAT at 5% on £22.96 £1.15

Total Charges on this bill inc. VAT **£24.11**

Site details

Site number 806274

Supply number

S	03	801	013
	11	60001438	502

Contract details

Contract end date 30/06/2014

Relevant date 01/05/2014

Your agreement has provision for automatic contract renewal. You can give notice at any time before the Relevant Date if you would like to terminate your contract at the end of the fixed term period and prevent automatic renewal.

Get in touch

t: 0843 227 2377

Calls may be recorded for training and verification purposes.

e: contactus@opusenergy.com

w: www.opusenergy.com

a: Customer Service
Opus Energy Limited, Royal Pavilion,
2 Summerhouse Road, Northampton NN3 6BJ

f: 0845 223 5445

Committed to customer service

If you have a complaint, please contact us so we can put things right.

t: 0800 630 0841

e: customercare@opusenergy.com

If your complaint hasn't been resolved to your satisfaction and you'd like the decision to be reviewed by our Operations Director, you can contact his team.

t: 0800 997 8730

e: operationsdirector@opusenergy.com

If you're still not satisfied, you can contact The Ombudsman Services: Energy on 0330 440 1624, or visit www.os-energy.org

For information about our complaints process visit www.opusenergy.com/opus-energy-complaints

For free, confidential and impartial advice on consumer issues contact the Citizens Advice Consumer Service.

t: 08454 040506 (Textphone 0330 440 1600)

w: www.adviceguide.org.uk

Opus Energy (Corporate) Limited, Reg. No. 05199937, VAT No 818 2900 29, Reg Address: Lambourne House, 311-321 Banbury Road, Oxford, OX2 7JH.